



Support Coordination vs Other Supports

This document is for participants to clearly understand the different parts of their NDIS plan. It explains the difference between **support coordination** and all the other **reasonable and necessary supports** you receive. This information is provided in a way that is easy to understand, using your preferred language and communication style.

What is Support Coordination?

Think of your **support coordinator** as a guide or a project manager for your NDIS plan. Their job is to help you:

- **Find and connect** with different service providers.
- **Understand** your plan and how to use it.
- **Build your confidence** to make your own decisions.
- **Solve problems** and overcome challenges.

Your support coordinator's main goal is to help you use your plan effectively and independently. They are there to support your choices, not to make them for you.

What are Other Reasonable and Necessary Supports?

These are the actual services and items you need to reach your goals. They are the "doing" part of your plan. These supports are funded separately from your support coordination. Examples of these supports include:

- **Therapies:** Social Work, Speech Therapy, Occupational Therapy, or Physiotherapy.
 - **Daily life support:** Help with showering, dressing, or cooking.
 - **Equipment:** A new wheelchair, a communication device, or a modified car.
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Important Things to Remember

1. **Separate Roles:** Your support coordinator is like a guide, while your other providers are the ones who deliver the services.
2. **Your Choice Matters:** You have the right to choose any provider you want for your other supports. This choice will **not** affect your support coordination.
3. **No Pressure:** If your support coordinator's organisation also offers other services (like therapy or daily living support), they must tell you about it. You are **not** required to use their services. They will give you information about other providers so you can make an informed choice.
4. **Open Communication:** We will always talk about your plan and choices in a way that makes sense to you, using your preferred language, symbols, or other communication aids.

This process ensures you are in control of your NDIS plan, making your own choices, and receiving the right support to achieve your goals.

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